



LINEUP CARD



HEROÍNAS
Y HÉROES
paisanos



Learn about
and download
the complete Guide



The perfect strategy for entering Mexico!



Gobierno de
México



WELCOME TO THE PITCH



You are our most valuable players. We know the road has been long, and that is why we have prepared this informative guide so that your stay and transit through the country are as fluid as a play toward a goal.

To help you play as the home team and with complete security, in this handbook you will find:



CONSULAR PROCEDURES:

Here we coach you on how to obtain or renew your identity documents and documentation services.



YOUR ENTRY STRATEGY:

Everything regarding necessary documents and procedures to enter the country;



MOBILITY ON THE PITCH:

Information on vehicle import permits and tourist passes;



YOUR CHAMPION'S FRANCHISE:

Learn how to take advantage of your tax-free allowance;



DEFENSE AND PROTECTION:

Assistance and emergency numbers;



SERVICES WITHIN YOUR REACH:

Details on how to send secure remittances or access health and education services.



THE ALL-STAR LINEUP FOR YOUR WELL-BEING

**(Services and benefits available in Mexico
and abroad)**



PROCEDURES AT CONSULATES:

- Issuance or renewal of passport.
- Civil registry procedures.
- Notary procedures.
- Consular ID (Matrícula consular).
- National Military Service (SMN).

People born in the United States, sons or daughters of Mexican mothers and/or fathers, **can obtain dual nationality at the consulate.**



REPATRIATION PROCESS FOR SERIOUSLY ILL MEXICAN CITIZENS:

The process aims to refer seriously ill patients, according to their condition, to health institutions close to their place of origin in Mexico.



HOUSEHOLD GOODS:

If you are returning to Mexico, this procedure allows you to import your domestic belongings.

You can request the procedure online or in person at the nearest Mexican consulate. Get an appointment through the **MiConsulado** service via internet; you can also call from the USA or send WhatsApp messages to the number: **1(424)309 0009.**

For the location of missing Mexican persons, assistance, and consular protection in the USA and Canada, call the **Information and Assistance Center for Mexicans (CIAM):**



001 520 623 7874 (Mexico)

(520) 623 7874 (United States)



For more details on: consular procedures, repatriation of sick persons, and household goods, **scan the QR code.**





FINABIEN: The star reinforcement for your pocket

It offers secure and accessible options to send, manage, save, and receive your money between the United States and Mexico. Through its cards issued in both countries, you can make transfers, online or physical purchases, and access various financial services from a single application.



You can send remittances directly from the FINABIEN Card, with a preferential cost of **2.99 USD per shipment**. More pesos for your dollars!



In Mexico, you can pay with your card in businesses or withdraw cash at any of the **1,700 branches** available throughout the country.



For more details on FINABIEN, scan the QR code.



IMSS: The captain Defending your health

You who work abroad can affiliate with the IMSS as an independent or self-employed worker. This way, your legal beneficiaries in Mexico will receive medical services and social benefits.

What benefits do you get by affiliating?

- Access to preventive medical services, consultations, medicines, surgeries, and hospitalization;
- Work risk insurance coverage;
- Total coverage for your loved ones in Mexico;
- Pension for disability, widowhood or orphanhood;
- Retirement savings (severance or old age);
- Daycare centers and social benefits.

Affiliate today!
The procedure is 100% online



For more details on IMSS, scan the QR code.





SECRETARÍA DE GOBERNACIÓN
INSTITUTO NACIONAL DE MIGRACIÓN

KICK-OFF: **ENTRY REQUIREMENTS** **FOR MEXICO**

Enter the Country as a Mexican even if you possess another nationality. Present any of the following documents:

- Passport;
- Citizen identity card, personal identity card, or its equivalent;
- Original birth certificate or certified copy;
- Consular ID (Matrícula consular);
- Naturalization letter or certificate of Mexican nationality;
- Credential issued by the National Electoral Institute (INE);

If you do not have documents that prove your nationality, through a second review, you must provide a statement under oath and provide elements to verify your identity and nationality.

VISITORS ON THE PITCH **WITH CLEAR RULES** **(Foreigner entry and DNR payment)**

The DNR is the contribution paid by **foreigners** entering Mexico under the status of "**Visitor without permission to perform remunerated activities**" whose trip is for tourism, business, or others, by air, land, or sea.





If you enter by air, you must present the identification document you used to purchase your flight.

According to Article 12 of the Nationality Law, Mexicans by birth who leave or enter national territory must do so identifying themselves as nationals, even if they possess another nationality.

You will NOT pay DNR if:

- You prove your Mexican nationality when entering or leaving the country.
- Your stay in Mexico is less than 7 days and you entered via land. In case you exceed 7 days, the DNR will be charged upon leaving the country.
- You prove any of the following stay conditions: Visitors with permission to perform remunerated activities, border worker, for adoption purposes, or temporary/permanent resident.
- You are authorized under cooperation agreements or educational, cultural, and scientific exchange.
- You are part of an aircraft or vessel crew.
- You are a foreign diplomat or hold an official service visa.

If you have dual nationality but enter the country as a foreigner, you must pay the DNR.



How and where to pay the DNR?
If you travel by land, you must pay through the following options:



A) At immigration review filters: You can make the payment using bank cards (except American Express).



B) Via Internet: Access the National Migration Institute (INM) website, fill out the form, and pay for the Multiple Immigration Form (FMM) electronically using bank cards.



C) Any bank branch on the northern or southern border of Mexico: For this, you require the "Help Sheet" (Hoja de ayuda) which you can obtain by scanning the QR code. You must present the bank payment receipt to the **immigration authority**.



D) Banjercito Bank Modules: You do not require a "Help Sheet"; you only need to present the bank payment receipt to the immigration authority.



If you travel by air on a commercial flight: The airline will perform the collection within the total cost of the ticket.



If you travel by sea: You can make the payment via internet or at a bank branch, for which you must present your FMM to obtain the validity stamp.



For more details on the DNR, scan the QR code.



TAKE THE FIELD!

(Temporary Vehicle Import Permit - ITV)

Permit Validity: For Mexicans residing abroad, the permit is valid for **180 calendar days**, allowing multiple entries and exits during a **12-month period**, starting from the effective date.

Temporary importation is only allowed for **vehicles that do not exceed a maximum load capacity** (Gross Vehicle Weight Rating) of 3.5 tons (7,716.17 pounds).

Where can you process the ITV?

Banjercito Border Modules: Located at customs entry points into national territory. You must present documentation in original and a simple copy.

Permit cost: 51 dollars + VAT.

Mexican Consulates in the United States: You must schedule an appointment to attend a Consulate and present original documents and a simple copy.

Permit cost: 51 dollars + VAT.

Via Internet: By accessing the Banjercito QR code.

The interested party can process the permit between 10 and 60 calendar days before their date of entry into Mexico.



The user must enter personal and vehicle data, as well as digital documentation (files no larger than 2MB).

Permit cost: 45 dollars + VAT.

Who can process the ITV?

Mexican Residents Abroad (Adults): Must present original and copy of one of the following:

- Residence card issued by a foreign migration authority.
- Passport card.
- Mexican passport with a residence stamp granted by a foreign government.
- Employment Authorization Card.
- Work visa, if working abroad for one year or more.

Foreigners (Adults): Must present original and copy of the following documents:

a) Valid identification (Passport or Passport card for the USA).

b) Document issued by the National Migration Institute (INM) accrediting stay status: Visitor or Temporary Resident.

If the vehicle is in the name of a spouse, parent, child, or sibling (of legal age), the relationship must be proven with a birth or marriage certificate.

Required Documents (Original and Copy) to Prove Ownership. Applicable for vehicles, recreational vehicles, or trailers:

a) Title of ownership.

b) Current license plate registration.

c) License plate renewal registration.

d) Newly acquired vehicles presenting a contract and/or temporary plates must carry a copy of the document covering the payment request for vehicle registration with the Department of Motor Vehicles (DMV), as well as current insurance.

e) Credit contract with a validity not exceeding three months from the date it was granted.

f) Current lease agreement.

g) Title of ownership or registration in the name of a company (legal entities).





To receive a refund of the guarantee deposit, the permit must be canceled before the maximum return date.

In any service channel and through any form of payment to process the Temporary Vehicle Import Permit (ITV), you must leave a security deposit to ensure the return of the vehicle within the authorized period.

Scan the QR at the end of the section to find out who can drive the vehicle and the means of transportation you can include in your temporary import permit.



More details on the temporary vehicle import permit.



THE PERFECT STRATEGY TO CLEAR CUSTOMS

**(Baggage, allowance, declaration
of goods and money)**



Baggage and allowance

Tax exemption on goods brought into the country.

The fiscal allowance (franquicia) is the benefit that allows you to NOT pay taxes on merchandise you bring into the country.

- **\$500 dollars** regardless of whether the passenger enters the country by land, air, or sea.
- **\$150 dollars** for residents of the border strip or region (of legal age) throughout the year.
- **\$500 dollars** for passengers coming from the border strip or region who travel to the interior of the country during the editions of the Heroines and Heroes Paisanos program.

The allowances for your family members are cumulative if everyone is traveling simultaneously and in the same vehicle.

Remember that customs personnel do not accept cash payments and do not operate outside the fiscal area.



The Fiscal Allowance does NOT include:

- Alcoholic beverages.
- Processed tobacco.
- Automotive fuel (except for what is contained in the vehicle's fuel tank that meets the manufacturer's specifications).

In what cases should I declare merchandise?

You are obligated to declare it when you bring merchandise with you whose value exceeds your allowance, as long as the value of the merchandise does not exceed \$3,000 United States dollars or its equivalent in national currency.

In the case of computer equipment, its value combined with that of other merchandise cannot exceed \$4,000 dollars or its equivalent in national currency.

If you exceed these amounts, hiring a customs agent will be necessary.

When should I declare the merchandise and where do I do it?

You must do it before passing through the fiscal stoplight and do so in the self-declaration areas.

If you arrived in Mexico by:



a) Plane or Ship: You must fill out the "**Customs declaration for passengers coming from abroad**" form, present it to customs personnel, and then you can press the fiscal stoplight.



b) Bus: The driver must go to the designated checkpoint at the border, where you must get off with all your belongings and luggage, as well as fill out the "**Customs declaration for passengers coming from abroad**" form, present it to customs personnel, and then you can press the fiscal stoplight.



c) If you travel in your vehicle: Select the lane through which you will enter Mexico, according to: "Self-declaration" or "Nothing to declare".

You can prove the value of the goods that are part of the allowance with invoices or sales receipts. **In case you do not have these, customs personnel may determine the value of the merchandise.**

Now you can fill out your customs declaration in advance before your arrival in Mexico through the official SAT website, which will allow you to speed up your entry process into the country.



MONEY DECLARATION

Any person entering or leaving Mexico and carrying with them amounts exceeding \$10,000 dollars in cash, national or foreign checks, payment orders, or a combination, is obligated to declare it to the customs authorities through the following forms:



Upon entry: "Customs declaration for passengers coming from abroad".



Upon exit: "Money declaration, passenger exit".



More details on baggage, tax-free allowance, and money declaration.



PROFECO: THE CONSUMER'S "VAR"

If you purchased a product or contracted a service with a provider based in Mexico and they failed to comply or you are dissatisfied, send your complaint to the **Federal Consumer Protection Agency (PROFECO)** via email. You must attach a PDF file smaller than 5MB for its correct reception, including all the information that allows us to review the case.

Through a phone call, you can also perform an **"express conciliation"**. You just need to check that the provider is registered as a participant.

Email: extranjeros@profeco.gob.mx

Call from Mexico: **(55) 5568 8722 o al 800 468 8722.**

Call from abroad: **+52 (55) 5211 1723.**



More details on PROFECO.





YOUR REINFORCEMENTS ON THE PITCH: PETS AND FOOD

(Entry with food and pets)



SENASICA: Foul-Free Foods

Some foods are not allowed to enter the country. SENASICA inspects products and, if they do not comply with sanitary regulations, their entry is not authorized.

Consult the list of products you can bring in through the QR code at the end of this section.



PETS

SENASICA only considers dogs and cats as pets. Therefore, only these two species are exempt from the payment of fees for the issuance of the Zoosanitary Import Certificate.

For pets from the USA or Canada, SENASICA personnel will perform a physical inspection to verify they are free of ectoparasites, signs of infectious-contagious diseases, or fresh wounds (including those in the process of healing).

If you are traveling with an animal other than a dog or cat, you must follow the specific requirements found in the zoosanitary import consultation module.



**More details on permitted foods and
the entry of animals.**





TOURIST PASS

To be exempt from the "Hoy no Circula" (No-Drive Days) Program in Mexico City, you must process your tourist pass to circulate freely in this city, as well as in the State of Mexico; avoid being sanctioned.



More details on the tourist pass.



FINAL SCORE: A SAFE RETURN HOME

(Procedures for your departure from Mexico)

Cancellation of the Temporary Vehicle Import Permit (ITV)

The importer must present the vehicle within the authorized timeframe at the Banjercito border modules. You must bring the original permit and, if applicable, any recreational vehicles and/or trailers that were declared. You must then register the cancellation of the permit to obtain the refund of your security deposit.



More details on the Temporary Vehicle Import Permit (ITV).



Necessary documents for the exit of Mexican nationals from national territory:

The original of the following documents is required:

- Valid and current passport;
- Statistical Form for Mexicans (FEM);

When departing by air, Mexican citizens must present a completed statistical form (physical or digital) to the airline upon boarding.

In the case of minors, they must be accompanied by their legal representative (father, mother, or guardian). Otherwise, it is mandatory to present the SAM form.



More details on the SAM form.



Paisana, Paisano

Do you need help?

You have the full support of your coaching staff.

heroespaisanos@inami.gob.mx



From Mexico:

800 201 8542 / 800 004 6264



From the United States:

1 877 210 9469 / 52 800 004 6264

In case of emergency, dial: 911



National Guard: Report extortion, vehicle theft, road assistance, or crimes at **088**.

Download the app:

GN Carreteras: To consult and report incidents and vehicle thefts on the highway.



Download the app:

GN Reporta: To denounce possible crimes, blockades, and demonstrations.



Integral Citizen Complaint System (SIDECE): A platform to report public servants for possible administrative misconduct.



Green Angels (Ángeles Verdes): Mechanical aid on Mexico's main highways through the app or by calling **078**.



Request assistance on highways within the CAPUFE network by calling **074**.